

Exclusive Cigna Home Delivery Pharmacy



Cigna Home Delivery Pharmacy makes it easy to get the medications you take on a regular basis, known as “maintenance medications”. These medications treat ongoing conditions like allergies, asthma, diabetes, heart conditions, and more. Under your prescription drug plan, you and your family members will typically have coverage for three fills of maintenance medications. After that, maintenance medications will only be covered when you use Cigna Home Delivery Pharmacy.

Cigna Home Delivery Pharmacy offers:

- Licensed pharmacists and customer service available to help 24/7
- Medications delivered to your door at no extra cost
- Up to a 90-day supply of medication in one fill
- QuickFill – our helpful refill reminder service
- CoachRx services that can help with educational information, coaching and reminders

Ordering is as easy as 1, 2, 3!

1. Have your medication, doctor’s information, and credit card information ready.
2. Call **1.800.285.4812**
3. We’ll request a prescription from your doctor for a 90-day supply with refills.

Learn more!

You can log onto **myCigna.com** and visit the Cigna Home Delivery Pharmacy page for more information. You can also use the Prescription Drug Price Quote tool to see real-time pricing of medications at Cigna Home Delivery Pharmacy.



Frequently asked questions about Cigna Home Delivery Pharmacy

Q: What is a prescription maintenance medication? How do I know if I am taking one?

A: Prescription maintenance medications are those taken on a regular basis to treat an ongoing health condition, such as asthma, diabetes, heart conditions and more.

If your doctor has prescribed a medication for you to take every day, or several times a week, then you may be taking a maintenance medication. To find out, you can ask your doctor directly or call Cigna Home Delivery Pharmacy, **1.800.835.3784**, and we'll be glad to help you.

Q: Do I need to use Cigna Home Delivery Pharmacy to fill my prescription maintenance medication?

A: If you choose to fill your prescription maintenance medication at another pharmacy, that medication will only be covered under your plan for the first three fills. After that, if you try to get another fill of that medication, it will not be covered. You will need to begin using Cigna Home Delivery Pharmacy for continued coverage of that medication under your plan. When you fill your covered prescription maintenance medication at Cigna Home Delivery Pharmacy, that medication will be covered under your plan.

Q: Why do I only get three fills of a maintenance medication before I need to switch?

A: This is offered as a courtesy, so you will have enough medication on hand while you transition to Cigna Home Delivery Pharmacy.

Your prescription medications, that are not "maintenance medications" will be covered under your plan if purchased at your local pharmacy.

Q: How much time do I need to allow for my first order with Cigna Home Delivery Pharmacy?

A: For new orders, we ask that you allow 7-10 business days from the time we receive your request. Refills take less time to process.



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